



## Five critical elements of thoughtful community service

### 1. Assessment of community needs

Community voice is essential to bring about change and solve problems. Key Clubs should make sure that the voice and needs of the community are included in the development of the service project.

*What this looks like in action.*

Your members have said they are animal lovers, so it's time to contact an animal shelter and ask how your club can help. Think creatively to meet the needs of the shelter as well as the community.

### 2. Education

Information should be provided to all members about the community, the issue and the agency or community group. If you want buy-in and attendance, make sure your members have been called to action through education.

*What this looks like in action.*

Have someone from the animal shelter come talk at your club meeting before the project or show a video about the topic.

### 3. Meaningful action

Members know their contribution has made a difference in a measurable way and that their time was well used. Without this, people will not want to continue their service, no matter how well you've done with the other four elements.

*What this looks like in action.*

Dogs are happier and the facility is a little cleaner thanks to Key Club members. The staff is thankful and members know their work has made a difference.

### 4. Reflection

Reflection should happen immediately after the project to discuss reactions, share stories and explore feelings. Reflection will help members see how their service experience can be applied to a broader context.

*What this looks like in action.*

At the next club meeting, a couple of non-officer members share what they did and how the service experience affected their lives. You could even share pictures or video footage. Some members may even look broader and realize their love for animals could one day become a career opportunity.

### 5. Evaluation

Members should evaluate their learning experience and agencies should evaluate the effectiveness of the members' service. Evaluation gives direction for improvement, growth and change. Quality community service should challenge members to educate themselves about the issues surrounding their involvement so they might better understand and work with communities.

*What this looks like in action.*

The majority of your club comes to the animal shelter project, and the agency asks for your service again. Your club might want to make this an ongoing project.

*Adapted from the Campus Outreach Opportunity League (COOL)*

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